

The StudentHealth app through Anthem Blue Cross gives you instant access to your UC SHIP benefits, ID card, and claims using your mobile device. No matter where you are, you can feel confident that you have access to the benefits you need and the care you deserve.

## Take a few minutes to register for access to these resources:

The StudentHealth app provides access to:

- Your member ID card.
- Student Health Services (SHS) information.
- A description of your UC SHIP plan benefits.
- Delta Dental for dental coverage and plan benefits.
- OptumRx to view plan benefits and manage your prescriptions.
- Health tips that are tailored to you.
- Medical claims.







We are here to help if you have questions. UC SHIP Customer Service: 866-940-8306









# You must be enrolled in UC SHIP in order to download the StudentHealth app

#### From your mobile device or tablet, go to:

The App Store® or Google Play™ and search for the **StudentHealth app**. Tap **Register Now** and follow these easy steps:

- Enter your first name, last name, your UC student ID number, and your date of birth (mm/dd/yyyy), and then go to the next screen.
  - Note: If you are unable to register, reenter what you typed into the "first name" field by trying one of these options: First name [space] middle name (ex. Joseph Jayden); first name [space] middle initial (ex. Joseph J); first name [space] middle initial with a period (ex. Joseph J.).
- 2. On the *Credentials* screen, select a username (typically firstname. lastname) or use the assigned one.
- Create a password. A password must contain at least six characters including both a letter and a number. Now you can log in with your username and new password.

### From your computer:

- Go to <a href="https://www.mobilehealthconsumer.com/studenthealth">https://www.mobilehealthconsumer.com/studenthealth</a>
  Note: Be sure to include the "s" in: https://
- Choose Register Now.
- 3. Then follow steps #1 through #3 as listed above.

#### To view your claims using the app:

- 1. Click on Your Benefits page
- 2. Click Check Claim Status

Note: If you have not yet linked your Anthem online account to your MHC account, you will need to enter your <a href="mailto:anthem.com/ca">anthem.com/ca</a> username and password to activate the single sign-on process.